

Amsterdam, 14 April 2025

Subject: Walk-in Consultation with the 'Advocate for Taxpayers and Benefit Recipients'

Dear parents and guardians,

On 1 March, Hayde Zarkeshan started a new role at the Ministry of Finance. Her work is directly related to the Childcare Benefits Scandal. Hayde has become the 'Advocate for Taxpayers and Benefit Recipients,' and her task is to restore a human-centered approach—representing people rather than files or numbers.

Until 1 March, Hayde was the executive director of the Social Alliance Foundation, where my fellow board member Dave Ensberg is Chair of the Supervisory Board. He knows her well and has arranged for her to attend the weekly parent walk-in consultation session in education as a one-time guest, on Friday, 18 April at 15:00 (usually until 16:00, now extended until 17:00).

Since Zonova childcare (formerly Swazoom Kinderopvang) supports the value and necessity of this parent consultation hour in education—and also finds it important for parents who make use of childcare—we would like to invite you as well.

Why this special session?

We know that 12% of all parents in Amsterdam Southeast are victims of the Childcare Benefits Scandal. This has had a major impact on their lives and those of their children. During this special "Parent Walk-In Consultation," Hayde will be available for parents/guardians who have questions or want to share their stories. Her primary role is to address individual cases and work together to find fair solutions. (For specific restitution cases, other foundations are active, such as the foundation of Princess Laurentien.)

Hayde Zarkeshan:

"The Netherlands has so much to offer all its residents. The government, through taxes and benefits, has an enormous impact on people's lives. From my background and experience, I know how important it is to see and hear everyone, and to use that input to continuously improve our government. As an Advocate, I will work with full energy and dedication to help create a fair and human approach that restores trust in our society. I look forward to it!"

Together in connection, we move forward. You are warmly welcome at the Zonova Childcare and Education office at Schonerwoerdstraat 1A, 1107GA Amsterdam.

Kind regards,

Birgit Haanstra

Board Member, Zonova

Dave Ensberg-Kleijkers

Board Member, Zonova

